



FREQUENTLY ASKED QUESTIONS for YAYOI KUSAMA: *NARCISSUS GARDEN*

When does the exhibition open? When does it close?

YAYOI KUSAMA: *Narcissus Garden* opens to the public on Saturday, February 11 at 12 p.m. The exhibition will close on Sunday, May 14, 2023. The gallery will be open Wednesday - Sunday throughout the exhibition's run. Please note that food and beverages are not allowed in the gallery.

Gallery hours:

February 11 - March 12

- Wednesday - Friday, 12-5 p.m.
- Saturday and Sunday, 10 a.m. - 4 p.m

March 15 - May 7

- Wednesday - Friday, 12-7 p.m.
- Saturday and Sunday 10 a.m. - 4 p.m.

Gallery hours for the week of Laumeier's Art Fair, May 10-14, will be limited; specific details will be announced at a later date. Please note that Art Fair weekend is one of our busiest times of the year, so visitation slots will be hard to get. We strongly recommend that you do not wait until closing weekend to see the exhibition.

Is this an interactive artwork?

While this is an immersive environment that will surround visitors, it is not interactive. The spheres may not be touched or moved by visitors.

Is the exhibition wheelchair accessible?

The Aronson Fine Arts Center is wheelchair accessible. This exhibition features pathways through the artwork with multiple viewing areas. Visitor Experience staff will be on hand to assist with entering and exiting the gallery space, if requested. A limited number of wheelchairs is available for use free of charge on a first-come, first-served basis. Please let us know how we can assist with access when making your ticket reservation.

Laumeier strives to make our exhibitions and programs accessible. If you have questions or concerns about accessibility, we'd love to hear from you. Please call 314.615.5271 or email us at info@laumeier.org.

How can I see YAYOI KUSAMA: *Narcissus Garden* at Laumeier?

Laumeier anticipates that this exhibition will be quite popular and there is a limit to the number of people who can be in the gallery at once; therefore, a reserved timed-entry ticket will be required for all visitors. Reservations are free and will open in monthly increments.

Laumeier Members will have access to members-only hours on opening weekend as well as first access to reservations each month. Become a member at www.laumeier.org/membership.

How do I reserve an exhibition ticket?

Reservations can be made online at www.laumeier.org/narcissus-garden.

- Reservations for February 11-28 will open on January 26 (January 19 for Laumeier Members).
- Reservations for March 1-31 will open on February 23 (February 16 for Laumeier Members).
- Reservations for April 1 - May 7 will open on March 23 (March 16 for Laumeier Members).
- Reservations for the week of Laumeier's Art Fair, May 10-14, will be announced at a later date.

Is there an extra charge for the exhibition?

No, there is no charge for this exhibition.

I am a member. Do I need to reserve timed-entry tickets?

Yes, Laumeier Members need to reserve timed-entry tickets. Members will have early access to reservations each month and will receive instructions from Laumeier via email on how to take advantage of this member benefit. For general membership inquiries, please contact Jillian Patton at jpatton@laumeier.org.

Do children require timed-entry tickets?

Yes. We need to account for every person entering the gallery to maintain capacity limits, so children will need their own ticket. Please note that this delicate artwork is not intended to be touched or moved by visitors, so children will need to be closely supervised to ensure appropriate interaction.

Can I reserve tickets for groups?

Groups are welcome to make reservations during any available time slots. If your group is larger than 20, and you cannot find consecutive time slots to accommodate your group, please note that Wednesday mornings from 10 a.m. - 12 p.m. are reserved for larger groups to experience the exhibition. Wednesday morning large group reservations must be made at least one week in advance to allow Laumeier to coordinate for proper staffing.

Group reservations require one adult for every 10 people under the age of 18. This delicate artwork is not intended to be touched or moved by visitors, so children will need to be closely supervised to ensure appropriate interaction.

Can I reserve an exhibition ticket on-site?

If there are openings, walk-up reservations can be made in person at the Visitor Center, inside the Aronson Fine Arts Center, during gallery hours. Any openings will be filled on a first-come, first-served basis. We strongly recommend making reservations online in advance, if possible, as we cannot guarantee that any openings will be available for in-person walk-ups.

Where should I go to redeem my ticket for *Narcissus Garden*?

Digital exhibition tickets should be presented to the Visitor Services staff inside the Aronson Fine Arts Center. Please arrive on time for your allotted time slot.

Is there a time limit to view the exhibition?

The exhibition may be viewed for up to 30 minutes from your ticket entry time. Lateness will shorten the length of your visit.

What if I miss my entry time?

If you arrive more than 30 minutes after the entry time listed on your ticket, entry is not guaranteed. Any available spots for the next timed entry will be filled on a first-come, first-served basis.

If I reserved exhibition tickets online but my plans changed, is there a way to return them?

Contact Visitor Services at 314.615.5281 during gallery hours or email shop@laumeier.org to notify us of your cancellation so that others may have the opportunity to view the exhibit.

Are strollers permitted?

Single strollers are permitted. You will be able to park larger strollers in a designated area outside of the Visitor Center.

Can I see the exhibition more than once?

Yes, but you will have to reserve a timed-entry ticket each time. Your timed-entry ticket allows entry to the exhibition once, on the day and time listed on your ticket.

Can I take pictures?

Yes. You may take non-flash pictures for personal use. However, tripods, monopods, and selfie sticks, may not be used. Share your images with Laumeier by tagging us on Instagram @laumeierstl, Facebook @LaumeierSTL, and Twitter @LaumeierArtStL. If you have questions about professional or commercial filming or photography, please contact communications@laumeier.org.

Don't see your question answered here?

Contact Visitor Services at 314.615.5281 during gallery hours or email shop@laumeier.org.